

NEED ROADSIDE ASSISTANCE ?

Please make sure this card is kept in the vehicle at all times and accurately filled out prior to dispatch. Coverage is extended to any driver of the vehicle. Services include battery & lockout service, emergency road service, mechanical first aid, fuel delivery, and tire change up to \$100 per allowable incident. Towing is included up to 75 miles or 3 hours port-to-port for a maximum allowable charge of \$750. Drivers are responsible for excess charges.

1. Call our dedicated hotline: **(888) 538-5527**.

When you call the service number, you will be prompted to enter your cell phone number to activate your Geo Location. This will allow us to ensure we can provide you with the quickest service possible.



2. Provide the following information.

Cert #: _____

VIN #: _____

3. Please wait in your vehicle until roadside services arrive at your location.

***If you have been in an accident and/or someone is injured,
please call 911 and follow their instructions.***

National Drivers Association Roadside Assistance Program

Emergency Roadside Assistance is available 24-hours a day, every day of the year throughout the United States, Canada. Coverage is extended to any driver of the vehicle, hereinafter referred to as Covered Vehicle. Service must be a covered emergency under these Terms and Conditions.

Towing Assistance - When towing is necessary, the Covered Vehicle will be towed to the Location of choice up to 75 miles from the disablement site or up to 3 hours port-to-port, whichever comes first, subject to the per occurrence limitation of \$750. You will be responsible for paying the extra cost of towing the disabled Covered Vehicle further than 75 miles from the from the disablement site or greater than 3 hours port-to-port, whichever comes first and for any costs greater than the per occurrence limitation of \$750. Only one (1) towing occurrence every seven (7) days will be accepted.

The following are covered emergencies, subject to the \$100 per occurrence limit, unless otherwise stated below. Only one (1) occurrence every seven (7) days, up to three (3) occurrences per year, will be accepted.

(1.) Flat Tire Assistance - Service consists of the removal of the Covered Vehicle's flat tire and its replacement with the spare tire located with the Covered Vehicle. **(2.) Fuel, Oil, Fluid and Water Delivery Service** - An emergency supply of fuel, oil, fluid, and water will be delivered if the Covered Vehicle is in immediate need. You must pay for the fuel or other fluid when it is delivered. **(3.) Lock-out Assistance** - If your keys are locked inside the Covered Vehicle, assistance will be provided to gain entry into the vehicle. **(4.) Battery Assistance** - If battery failure occurs, a jump start will be provided to start your Covered Vehicle. **(5.) Winching/Extrication Assistance** - Provides for assistance in extricating the Covered Vehicle when stuck in a ditch or other inaccessible area when such location is within 50 feet of a paved road or highway. The vehicle will be covered up to \$100 per occurrence. This service does not cover extrication when driving a Covered Vehicle on off-road or unpaved highways.

The following items are not included as part of the emergency roadside assistance benefit: Coverage shall not be provided in the event of emergencies resulting from the use of intoxicants or narcotics, or the use of the Covered Vehicle in the commission of a felony. Cost of parts, replacement keys, fluids, fuel, lubricants; cost of installation of products or material; and additional labor relating to towing. Non-emergency towing or other non-emergency service. Non-emergency mounting or removing of any tires, snow tires or chains. Shoveling snow from around a Covered Vehicle. Tire Repair. Units over 20 years old. Damage or disablement due to fire, flood, or vandalism. Towing by other than a licensed service provider or garage; vehicle storage charges; a second tow for the same disablement. Service on a vehicle that is not in a safe condition to be towed or serviced or that may result in damage to the vehicle if towed or serviced. Towing or service on roads not regularly maintained, such as sand beaches, open fields, forests, and areas designated as not passable due to construction, etc. Towing at the direction of a law enforcement officer relating to traffic obstruction, impoundment, abandonment, illegal parking, or other violations of law. Repeated service calls for a Covered Vehicle in need of routine maintenance or repair. **THIS IS NOT A ROADSIDE ASSISTANCE REIMBURSEMENT SERVICE.**